# Arun Singh Shah

Mobile:8506006616/9311718284

Email:shah\_arun1908@yahoo.com

# Seeking assignments in Marketing / Business Development / Human Resource with a frontline Organization of high repute Synopsis

	M.B.A (Marketing & Human Resource) from Nimbus Academy of Management, Dehradun Uttarakhand Technical University, Uttarakhand.
	Currently associated with Aakash Educational Services Ltd as Manager-Business Development.
	Demonstrated abilities in expanding the Market, Brand Building and generating New Business and targeting the potential customers
	A quick learner with the ability to work under pressure and meet deadlines.
	Exceptionally well organized with a track record that demonstrates self-motivation, creativity and initiatives to achieve the set goals.
	Acquire excellent Interpersonal, Communication and Organizational Skills with proven abilities in Team Management, Customer Relationship Management and Planning.

# Academia

☐ M.B.A(Marketing & HumanResource) from Nimbus Academy of Management	2008
☐ Masters of Arts (Sociology)from Kumaon University,Nainital,Uttaranchal	2006
☐ Bachelors of Arts from Kumaon University, Nainital, Uttaranchal	2004
☐ <b>12</b> <sup>th</sup> from Government Higher Secondary School Rupa,ArunachalPradesh Under C.B.S.E. Board	2001
□ 10 <sup>th</sup> from Government Higher Secondary School Rupa,Arunachal Pradesh Under C.B.S.F. Board	1999

## Career Highlights

Nov'23-Till Date- Aakash Educational Services Ltd – New Delhi Manager-Business Development.

- Handling B2C/B2B business
- Responsible from Pre-sales to post-sales.
- Creating BANT Qualified leads.
- Handling multiple regions.
- Responsible for signing SIP program with schools.
- Direct connect with the stake holders of school Chairman, Director, Principal.
- Visiting School in the assigned territory.
- Presentation to students & parents stake holders about the program
- Responsible for doing admissions in SIP Program
- Closing sales.

- Handling sales & Business Development.
- Responsible to creating business partners across India.
- Responsible to sell Licenses to business partners.
- Participating in different events.
- B2B Sales, B2C Sales.
- Brand Promotions.
- College & University Outreach.
- Selling PAAS to B2B Market.
- ATL & BTL Activities for lead generation.
- Responsible for planning digital activities.
- Team Handling.
- Closing Sales.

#### March'22 - March'23

## Edureka- New Delhi

Area Sales Head

- Handling the Assign Region for Business Development.
- Handling existing centers.
- Responsible for profit and loss of centers/regions.
- Responsible for increasing enrollments at each center in different courses.
- Tie up with different vendor/admission consultants.
- Doing tie up with colleges and Universities.
- Planning ATL & BTL Activities for each center for lead generation.
- Responsible for business growth of each center.
- Handling team members of each center.
- Achieving admissions for each center MOM
- Signing of franchise centers in the assigned region

#### Nov'20 -Feb '22

#### Wheebox- Gurugram

Manager-Sales

- Responsible to acquire new customer and generating new business.
- Pre-sales to post-sales activities.
- Digitization of educational institutions through SAAS.
- Selling PAAS, RPAAS, LMS to HEI.
- Connect with higher educational institution to generate business.
- Demonstration of service.
- Conducting SOW with the clients.
- Develop & maintain long-term trusting relationship with clients to accomplish long-term company objectives.
- Closing the deal.
- Communicating with client from pre sales to post sales.
- Travelling to different cities to meet client to close the deal

# Dec'12-Oct '20 Development

# CADD Centre Training Service Pvt Ltd, New Delhi Manager-Business

#### Handling North Region.

- Manage a network of Centre's in different cities of North India.
- Support the Centre's in their centre operation as per the corporate office
- guidelines and make them profitable.
- Follow-up with sales, Counseling, technical team and check if they are following the given task on a day-to-day basis, to take care of the existing students.

- Coordinate with regional office and corporate office.
- Make the Centre's to do regular marketing activities.
- Make the centre's visit colleges and schools regularly to conduct seminars and generate walking enquiries.
- Meeting Principal or the concern person to take permission for conducting seminar in Schools
- Counseling Students and enrolling them into different program of the center.
- Franchise Network Expansion in the assigned territory.
- Meeting with Franchise Enquiry and converting them into Partners.
- Participating in Franchise Expo and Business opportunity show.

#### Dec'11-Dec '12 Jetking Infotrain Ltd, New Delhi Asst. Manager-Channel Sales

## Position Summary

- Handling a business of Franchisee centers in north India, Business development for the company through Franchisee centers.
- Heading the marketing planning functions including segmentation and targeting, product offerings, implementation.
- Visiting different school of particular city for giving seminar/workshop for promoting Jetking Courses.
- Doing counseling of enquiry and converting them into admissions for Franchise centers.
- Implementing marketing strategy through successful campaign development, up-sell and retention plans.
- Directing internal teams of external franchisees to challenge existing marketing programs and to identify new opportunities to optimize risk and reward tradeoffs by fostering open communication to evaluate current practices.
- Generating periodic market reviews, analyzing franchisee performance, target achievements and budgetary adherence for recommending corrective actions accordingly.
- Directing all ATL and BTL initiatives to enhance market presence for company and drive customer acquisition.
- Evaluating overall results of plans in terms of turnover, profit & share of marketing volume in addition to planning for the future by attending economic forums, social events, trade show, and exhibitions.
- Managing outstanding with franchisee centers.

#### Jul'08-Dec'11 The ICFAI University, New Delhi Team Leader

#### **Position Summary**

- Team management and supervision of team.
- Counseling of students and doing enrollments for different UG/PG Programs of the university.
- Planning and execution of new marketing strategies for team.
- Coordination with team members and top management.
- Led team activities, marketing and business relationships.
- Interviewed and hired applicants for team development.
- Provided necessary guidance to students or applicants.
- To motivate and encourage the team.
- Performed other related responsibilities required to achieve targets.
- Vendor development.
- To organize campaigns in different/School/institutes in territory to create awareness about the courses ICFAI University.
- To maintain relationship with different coaching institutes for selling of admission forms, and organizing events in the institutes through which

#### admissions can be done.

#### Kev Deliverables:

- ☐ Running the sales and marketing operations & accountable for increasing sales growth and driving sales initiatives in order to achieve business goals.
- □ Identifying prospective clients, generating business from the existing clientele, there by achieving business targets.
- □ Conducting competitor analysis & competency mapping for keeping abreast of market trends and competitor moves to achieve market share metrics.
- □ Identifying and developing new streams for revenue growth and maintaining relations with customers to achieve repeat/referral business.
- ☐ Handling client queries, undertaking steps for effectively resolving them as well as ensuring customer satisfaction.

# Industrial Training

#### Sales Promotion Activities

Organization: Mahindra & Mahindra Ltd. (Farm Equipment Sector), Rudrapur, Uttarakhand

Duration : 1Month Department: Sales

&Marketing Role: Trainee

Personal Dossier

Date of Birth: 20th June 1985

Address: D-21, 2nd Floor, Mohan Garden Uttamnagar. Delhi-

59 Linguistic Abilities: Hindi & English.

