**DEEPTHI JOHN**

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Mobile: +91 999 999 17 20

**Objective:**

Intend to work as a key player in challenging & creative environment, which will help me to realize my potential and work for the betterment of the organization. Always looking for the most challenging & higher position.

**Education**

* 06 months Diploma course in International Airlines & Travel Management and Computerized Reservation System (Amadeus) from IITC in 2006
* 06 months Diploma course in Air Travel Fares & Ticketing from YMCA in 2002
* 1year Diploma in Computer Operating & Programming Assistant Course (NCVT) from Kerala in 2001
* +2 from Kerala Board in 2000
* SSLC from Kerala Board in 1998

**Highlights of knowledge and expertise:**

* Have Sixteen years experience in the travel industry with an expertise in travel operations, especially inbound travels.
* I am a dedicated and motivated achiever who believes in providing to the customer a satisfying pre & post tour experience.
* Possess a very good hands-on experience in team organization and supervision.
* Excel in independent and team work environments.
* Have good communication, interpersonal, creative, organizational, training and leadership skills.
* Have the capability of quickly grasping and assimilating new ideas, concepts, methods and technology.
* I am well versed in the use of various computer applications including Microsoft Office and Internet.
* Have precise knowledge of key tourist destinations in India.
* Have travelled to Rajasthan.
* Capable of creating itineraries with innovative ideas.
* Ability to maintain the highest possible level of client and company confidentiality
* Strong work ethic with a willingness to take ownership and responsibility of multiple tasks as required.
* Verifiable capability in coordinating service delivery and maintaining customer relationships
* Strong convincing ability as well as expertise in negotiation skills
* Having knowledge of tour operation
* Excellent knowledge of Indian geography
* Proficient in **FACILE & RIPPLE** software
* Operations (File Handling, Quotations, Invoice, Hotel reservations, Train/Flight booking, Web check-in)

**Work Experience:**

**Tushita Travels - 08 Mar 2004 till 19 Sep 2016**

**Creative Travels – 15 May 2017 till 27 Dec 2017**

**Maavalan Travels – 28 Dec 2017 till 31 May 2024**

**Crystal India Holidays – 15 Nov 2024 still working**

**Responsibilities in my current position at Crystal India Holidays**

* Travel Consultant and Customer Service.
* Training the staff on an ongoing and hands-on basis.
* Making Hotel Reservations

**Personal Particulars**

Date of Birth: 19th Feb, 1982

Husband Name: Binu P Mathew

Address: Plot No: 76, 2nd Floor, Shivaji Enclave Extension,

Tagore Garden, New Delhi – 110027

**Language skills:**

Proficient in English, Hindi and Malayalam

**Hobbies and Interest:**

Travelling

**Date**