

# Kshiti Sharma



## Contact

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## Hobbies

- Travelling
- Photography
- Singing
- Sketching

## Languages

- Hindi
- English

## Objective

Seeking a challenging role in tourism where I can utilize my customer service skills and industry knowledge to provide exceptional guest experiences and drive business growth and success of the company.

## Skill Highlights

- Customer Service
- Sales and Marketing
- Problem Solving
- Documentation
- Team and project Management
- Multitasking
- Knowledge of products and destinations

## Experience

**Organization: Ghoomosa.com Tours and Travels Udaipur**  
(Rajasthan DMC)

**Role:** Travel Expert (July 2021 – Present)

**Responsibilities:**

- Itinerary preparations
- Costing
- Hotel reservations
- Day to day operations
- Negotiating with hotels and service provider
- Interaction with clients regarding their queries
- Handle all B2C queries related to Pan India and Outbound

**Organization:** Event Riders (Worked as Freelancer)

**Role:** Event coordinator (Oct 2019 – Feb 2020)

**Responsibilities:**

- Managed logistics of guests in various events.
- Worked efficiently under pressure to meet deadlines of given tasks.
- Managed end to end arrangements of foods and beverages including quality and their varieties.

## Education

- **Bachelor of Business Administration in Travel & Tourism** at **Mohanlal Sukhadia University, Udaipur** 2019-2022
- Completed **12th** standard from **Atomic Energy Central School No. 3** Rawatbhata and secured **63.4%**.
- Completed **10th** standard from **St. Pauls Secndry School Rawatbhata** and secured **74%**.