CSDR[®] Certified Sales Development Representative

RAIEEV

Business Development Manager/Sales Manager/Account Manager/Sales Head/Director of Sales Contact: +91-9966383557

E-Mail: Raieev.friendlv9@gmail.com

Current Location - Hyderabad, India

A result-oriented professional targeting assignment in generating new business opportunities with an IT organization of high repute **PROFILE SUMMARY**

Accomplished Sales head offering around 12+ years of Experience with US Business Visa (B1/B2) and travel to the United States of America (USA) for a couple of times, driving revenue of more than \$2 Million per year with new and through building and maintaining client relationships with the existing clients across US/CAD/UK/APAC markets. Creative and dynamic marketer with proven expertise in consistently penetrating new markets to ensure sustainable revenue growth. Leverages exemplary communication and in-person meetings to establish presence and build a positive brand while fostering continuous client engagement. Adept at working effectively to achieve goals both as a Cross-functional team member and individual contributor.

Technology Sales Experience:

Microsoft – SharePoint, Sitecore, Microsoft Dynamics, Power BI, Office 365, Azure Oracle - ERP, SCM, PPM, HCM, CRM SAP – ERP, SAP IBP, FSM, CPQ, CLM, ECC, S/4 Hana, Ariba Salesforce - CRM Implementations, Service Cloud, Sales Cloud, Marketing Cloud, Community Cloud, Einstein UI/UX Mulesoft – API Integrations Blockchain AI & ML

Services Focused:

Application Development Mobility **Quality Assurance Big Data & Analytics Business Intelligence DevOps** Legacy Modernisation

Annual Revenue targets: \$2 M Achievements: \$4 M

CORE COMPETENCIES

~ Strategic Planning

- ~ Revenue Enhancement ~ Solution Selling
- ~ Onsite Sales
- ~ Emailing/Cold calling
- ~ Lead Generation
- ~ Resource Allocation
- ~ Territory Management
- ~ Competitive Intelligence
- ~ Team Leadership

- ~ Proposals and Presales
- ~ Relationship Building

Oct'18-till date

- ~ Research & Analysis
- ~ Decision Making
- ~ End to End Sales
- **ORGANIZATIONAL EXPERIENCE**

Resilience Solutions, Hyderabad Director of Sales

Role:

- Identify new business opportunities - including new markets, growth areas, trends, customers, products and services
- seek out the appropriate contact in an organization.
- generate leads and cold call prospective customers •
- meet with customers/clients face to face or over the phone •
- understand the needs of your customers and be able to respond effectively with a plan of how to meet these •
- think strategically seeing the bigger picture and setting aims and objectives in order to develop and improve the • business

- work strategically carrying out necessary planning in order to implement operational changes
- draw up client contracts depending on the size of company, this task may be completed by someone else or agreements may not be as formal
- have a good understanding of the businesses' products or services and be able to advise others about them •
- ensure staff are on board throughout the organization and understand the need for change and what is required of them. •
- train members of your team, arranging external training where appropriate •
- discuss promotional strategy and activities with the marketing department •
- liaise with the finance team, warehousing and logistics departments as appropriate
- seek ways of improving the way the business operates •
- attend seminars, conferences and events where appropriate
- keep abreast of trends and changes in the business world. •
- Scheduled meetings / appointments according to established procedures & making reminder calls to prospective • customers.
- Responsible for all aspects of the inside selling process identified, qualify and generated qualified leads and • meetings
- Data capturing with 100% accuracy while working on CRM.
- Participated in Sales meetings, review campaign status and assignments •
- Accurate forecasting of business & kept records in the internal systems updated •
- Capture and reported on all metrics with 100% accuracy.

GGK Technologies Pvt Ltd., Hyderabad **Business Development Lead**

- **Role:**
- Served as a key member of the executive team charged with formulating strategic direction and devising business development initiatives consistent with overall strategy.
- Researched, planned and executed marketing strategies and cultivated business partnerships, built a successful • pipeline and created new sales opportunities including three new large-scale clients.
- Presented quarterly findings to Board of Directors including goal roadmaps. Managed new and existing client projects • including complex contract negotiations and liaising with legal counsel as needed.
- Strategically managed revenue generation endeavors, including the development of forecasts, divisional pipeline • strategies and quarterly shareholder reports.
- Lead generation through cold calling, email marketing and social networks across US market. .
- Built and managed a business development team to enhance and refine customer relationships and satisfaction.
- Primarily focused on US market to improve trade strategy resulting in increased brand awareness and sales •
- Develop and executed Inside Sales plans to achieve leads: cold calling, prospecting, qualification, account mapping and presentations
- Effectively utilized available sales & marketing tools for campaign planning, ideal client profile, pipeline development. tracking opportunity progress (forecasting), developing monthly, quarterly level forecasts
- Strives to meet or exceed prospecting goals on daily, weekly, monthly and quarterly basis
- Generated new leads and set appointments for the Sales Managers, within a defined territory, for specific lines of business, through cold calling campaigns
- Worked closely with Sales Managers to qualify prospects, coordinate meetings, and drive new opportunities •
- Developed new relationships with key decision makers at prospective customers •
- Worked with Sales and Marketing team to create a consistent client message

Wilco Solutions Pvt. Ltd., Hyderabad **Business Developer**

- Role:
- Generated new sales opportunities by developing relationships with new and existing clients through individualized • account management.
- Forecasted and reviewed existing client contracts and created comprehensive reports for each target regions (USA & UK) • on a quarterly and annual basis.
- Monitored monthly, quarterly and annual travel expenditures to control company costs. •
- Conducted research that placed emphasis on rules and current regulations of State and Tribal entities.
- Travelled to client location (Pan India to show case the product features)
- Cultivating relationship with the premier clients and constantly performing beyond expectations for cementing stronger • bonds
- Utilizing the industry expertise to influence client outsourcing strategies through technology enablement •

Texiph IT Solutions., Vijayawada **Marketing Executive**

Role:

Regularly researched and created new sales opportunities to Maintain a solid client pipeline and database.

May'16-Oct'18

Nov'13-April'16

May'13-Oct'13

- Coordinated Cross-Functionally to facilitate client relationships and complete special Projects. Complete field sales to generate leads.
- Presented about the company projects and take the new requirements. Developed tribal relationships, researched and built client contacts by attending conferences and trade shows within tribal territories
- Travelled over the city and identify the new opportunities

INVOLVEMENTS

- Participated in Healthcare Information system (HIT) by Indian Express in Hyderabad
- Participated in Transforming Healthcare and Info. System (THIT) by Apollo in Mumbai and Chennai
- Volunteered to help government School children Seva Bharathi
- Participated in Department day celebrations

TECHNOLOGICAL PROFICIENCIES

- Microsoft Office/PPT/Excel
- Zoho CRM
- HubSpot
- Salesforce CRM
- ActOn Marketing tool
- Sales Navigator
- Lead Square
- ZoomInfo

EXTRACURRICULAR ACTIVITIES

- Participation in charity events 10K run for a child
- Leadership roles in clubs, organization and other charity events

ACADEMIC DETAILS

- Master of Business Administration (pursuing in correspondence), Indian Business School (IBS) University
- Bachelor of Technology in Mechanical engineering, JNTU Kakinada
- Board of Intermediate Education, Narayana Junior College
- Board of Secondary Education, Arunodaya High School

CERTIFICATION

- Certified Sales Development Representative (CSDR), 2021
- AWS Certification of Accreditation (Business) (Digital), 2021
- Best Employee award, 2016 & 17
- Ansys analysis training Ram Tech, 2013
- Coordinator for National technical event, 2012

PERSONAL DETAILS

Date of Birth:	9th January, 1991
Marital Status:	Single
Passport Number:	K8575030
Languages Known:	English, Telugu & Hindi.
Nationality:	Indian
Permanent Address:	101, Sahitya Apartment, Vasantha Valley, Whitefields, Kondapur, Hyderabad - 500084